



CUSTOM COMFORT SOLUTIONS GUARANTEES

Participation in the program requires builders to comply with the CUSTOM COMFORT SOLUTIONS Program Requirements. The objective being that the home will be 40% more energy efficient as compared to the 2006 IECC code.¹ Building envelope requirements include: structure, air control layer, thermal control layer, bulk moisture control and vapor control. Mechanical, electrical and plumbing requirements must be met as well. Ask your sales representative for details on the full program guidelines.



Guaranteed Heating and Cooling Energy Usage²

We guarantee the amount of energy homeowners use will not exceed the guaranteed usage. **Should the actual usage for heating and cooling exceed the guaranteed usage in any one-year period, we will reimburse the homeowner for 100% of the cost difference.**



Guarantee ComFort³

We guarantee comfort with the promise that the center of every room will remain +/- 3° from the thermostat setting. **Should a comfort question arise within the first two years of purchase, a CCS agent will evaluate the situation and repair any defects in the home's original envelope.**

1 The builder must ensure that all applicable building codes and manufacturer requirements are satisfied. When building in an area with no building code in effect, the builder must comply with the requirements of the current International Energy Conservation Code (IECC) for all items not addressed in the Custom Comfort Solutions Program.

2 The guarantee is for projected energy use not dollars. The guarantee only applies to heating and cooling costing. The guarantee is calculated by averaging the lowest three months in a 12-month period to calculate the base load or energy not used for heating or cooling. The total energy minus the base load over a 12-month period is guaranteed. Any difference in energy use will be paid at current utility rates at the time of the claim based upon actual energy usage over a 12 month period.

3 CCS agent will evaluate the cause of the comfort issue and provide material to repair any defects, CCS Authorized Contractor is responsible to install any material. Guaranteed +/-3% from the center point of the room.