



# Limited Lifetime Warranty

**Congratulations** on having Greenfiber® insulation installed in your new home. With Greenfiber insulation, you're assured of having a comfortable, more energy efficient home. This insulation has been installed with the following rating:



\_\_\_\_\_  
Owner

\_\_\_\_\_  
Address

\_\_\_\_\_  
Date Insulation Installed

\_\_\_\_\_  
Insulation Installer

\_\_\_\_\_  
Builder/Contractor

\_\_\_\_\_  
Builder/Contractor Address

\_\_\_\_\_  
Builder/Contractor Signature

\_\_\_\_\_  
Builder/Contractor License Number

Cut along dotted line

## Limited Lifetime Warranty Registration Form

\_\_\_\_\_  
Homeowner Name

\_\_\_\_\_  
Property Address

\_\_\_\_\_  
Telephone Number (day time/evening)

\_\_\_\_\_  
Email

\_\_\_\_\_  
Date Insulation Installed

\_\_\_\_\_  
Insulation Installer Name

\_\_\_\_\_  
Builder/Contractor Name

\_\_\_\_\_  
Builder/Contractor Address

\_\_\_\_\_  
Owner Signature

\_\_\_\_\_  
Date

# Limited Lifetime Warranty

## 1. Limited Warranty Coverage

This warranty applies to the original purchaser of Greenfiber Fire Rated Material Insulation (FRM) manufactured by Greenfiber for the U370, SANCTUARY Two-Hour Firewall Assembly, and to any owner of a building in which the Greenfiber FRM Insulation is originally installed. Greenfiber warrants that Greenfiber FRM Insulation will, at the initial date of purchase, meet the requirements of the U370 UL listed assembly specifications. Amended CPSC Standard (16 CFR Part 1209), ASTM C739 and has building code acceptance by the Family of International Codes as published by the ICC and the National Building Code of Canada, Universal Building Code Acceptance including Title 24 Part 3280 for manufactured housing. Greenfiber FRM Insulation has a Class I/A rating for flame spread when tested in accordance with ASTM E84. Greenfiber further warrants that the Product will, for the lifetime of the structure, a.) be free from manufacturing defects; b.) not deteriorate under normal and proper use, including the chemical fire-retardant treatment if the insulation is installed according to Greenfiber's U370 Assembly instructions.

## 2. Exclusions From Warranty Coverage

This limited warranty provides a remedy only for nonconformities reported in accordance with paragraph 6 below. This warranty does not provide a remedy for nonconformities caused by:

Product not being installed in compliance with all acceptable building codes and installed in accordance with Greenfiber's instructions.

Defects in the workmanship of the installation of the Product. Misuse, neglect, or failure to preserve the product or area in which it is applied.

Acts of God such as impact of foreign objects, fire, hurricane, tornado, flood or other violent storm or casualty.

Defects in failure of, or damage to, the wall or ceiling against which the insulation is resting, caused by movement, distortion, cracking, or settling of such wall or ceiling or the foundation of the building.

Defects to or failure of the insulation space arising from water or humidity intrusion caused by improper installation, workmanship, maintenance or repair to plumbing, structural, barrier, electrical, heating, ventilation, cooling or other building systems.

## 3. Exclusion Of Implied Warranties

**THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT AND EXCLUDES ALL OTHER WARRANTIES INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ANY IMPLIED WARRANTIES, OTHERWISE ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE, EXCEPT WHERE SUCH PRODUCT PURCHASE IS**

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**SUBJECT TO CONSUMER PRODUCT WARRANTY LAW, IN WHICH INSTANCES ANY APPLICABLE IMPLIED WARRANTIES ARE LIMITED TO 25 YEARS OR SUCH SHORTER PERIOD AS PERMITTED OR REQUIRED UNDER APPLICABLE LAW.**

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Other than as set forth herein, no other express warranty has been made or will be made on behalf of Greenfiber with respect to this Product.

## 4. Remedies

This section provides the sole remedy available to the original purchaser or owner from Greenfiber for any nonconformity in the Product. In the event of any nonconformity covered by this, or any implied warranty, Greenfiber at its option will:

- a. Provide the claimant with insulation to repair or replace the defective insulation.
- b. Refund the claimant's actual purchase price if 1.) the claimant is willing to accept a refund; or 2.) Greenfiber deems the repair is not commercially practicable or cannot be made in a timely manner.

## 5. Exclusion Of Other Remedies

In no event will Greenfiber be liable for labor, installation or any incidental, special, indirect or consequential damages resulting from any defect in the Product supplied including but not limited to damage to property. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation exclusion may not apply to you.

## 6. Responsibilities Of Owners

Any owner seeking remedies under this warranty must notify Greenfiber in writing within 30 days after discovering a possible nonconformity of the Product, and before beginning any permanent repair. This written notice should describe the possible nonconformity and include the date the Product was installed. It is the owner's responsibility to establish the date of installation.

Immediately upon discovering any possible nonconforming Product, the owner must immediately make temporary repairs at the owner's expense to protect all property that could be affected.

The owner must allow Greenfiber agents to enter the property and building into which the Product is installed to inspect the possibly nonconforming Product.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Place  
Postage  
Here

Customer Service  
US Greenfiber, LLC  
5500 77 Center Drive, Suite 100  
Charlotte, NC 28217



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